

Action	Showcase	Plan		Status
		Task	Milestone	
Identify priority datasets for publication at data.nsw.gov.au	Datasets for s.37 reports in line with requirements under the <i>Government Information (Information Commissioner) Act 2009</i> (GIIC Act) reporting on the operation of the <i>Government Information (Public Access) Act 2009</i> (GIPA Act) generally, across all agencies	s.37 dataset listed on the IPC website – click for dataset	Next due for release February 2017	In progress
Increase open access information available at opengov.nsw.gov.au	Proactive release of information – IPC publishes a range of open access information in compliance with the <i>Government Information (Public Access) Act 2009</i> (GIPA Act)	Ensure the IPC Annual Report and statutory officer Annual Reports are available on opengov.nsw.gov.au	Ongoing	Ongoing
		Consult with the Department of Finance, Services and Industry on the role of opengov.nsw.gov.au in enhanced agency information guides.	June 2017	In progress
Facilitate public participation in the policy development process	Report – <i>Towards a NSW Charter for Public Participation</i>	Desktop audit of cluster Agency Information Guides and progress report on community consultation (see below)	Published June 2016	Ongoing
	<i>Your Say IPC</i> – community consultation platform	Trial community consultation on how the NSW public would like to participate in the formulation and development of agency's policy and the exercise of the agency's functions	Completed 31 July 2016	Completed
	Towards a NSW Charter for Public Participation - summit	Develop and host a summit of thought leaders and community representatives to gather input and opinions on public participation with government in NSW	April/May 2017	In progress

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	Co-creation of the NSW Charter for Public Participation	Final output of outcomes of summit and community consultation	June 2017	In progress
	IPC – Agency Information Guide	Comprehensive review and release of IPC AIG to facilitate public participation	October 2016	In progress
	Ongoing feedback via IPC service channels	Website pop up feedback loop Surveys of agencies You Say IPC consultations	Ongoing Ongoing Ongoing	Ongoing
Make greater use of social media to communicate with staff, customers and industry	The IPC used Twitter and LinkedIn to engage with our stakeholders	View the IPC's Social Media Policy Twitter https://twitter.com/IPCNSW LinkedIn http://www.Linkedin.com/company/1942090?trk=tyah	Ongoing Ongoing Ongoing	Ongoing
Increase online access to government services	Review and update of IPC's service channels	Review enquiries channels (telephone, email, web forms)	June 2017	In progress
		Upgrade home page of IPC website to provide more efficient access to information	June 2017	In progress
		Upgrade IPC phone system	2017/2018	To commence
	Ongoing release of new resources to provide assistance/education on the information access and privacy regimes in NSW	Publication of new fact sheets, guidelines and e-learning resources	Ongoing	Ongoing
	Partnering with regulated entities and jurisdictional counterparts on Right to Know Week 2016 campaign with a focus on open data, including development of an open data infographics [link?]	Partnering with regulated entities and jurisdictional counterparts on Right to Know Week 2016 campaign	26 September – 2 October 2016	In progress
Collaborate with community, industry	Research international legal, policy and regulatory environments that facilitate Open	Commission and publish research	February 2017	In progress

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and research partners to co-design service solutions	Data and a data sharing culture			
	IPC Aboriginal Action Plan for 2017 – 2020	Develop and deliver the plan in consultation with representatives of the aboriginal community of NSW	June 2017	To commence
	Development and publication of the IPC Disability Action Plan for 2017 – 2020	Develop and deliver the plan in consultation with the representatives of the disability community of NSW	June 2017	To commence
	Development and publication of the IPC Multicultural Action Plan for 2017 – 2020	Develop and deliver the plan in consultation with the representatives of the multicultural community of NSW	June 2017	To commence