

Privacy in Focus: Insights from the NSW Privacy Commissioner

Presentation to RIMPA Sydney Roadshow

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Privacy Commissioner



information and
privacy commission
new south wales

Bail for man accused of accessing sensitive files, AVOs

‘Court hacker’ faces justice

LOCAL NEWS

WSU under attack again

“Persistent and targeted”: University contacts students after fresh security issues

Council staff apologise for data breach

Fighting back against cyber attacks

Data breach warning to DV victims

Healthcare sector hardest hit by cyberattacks

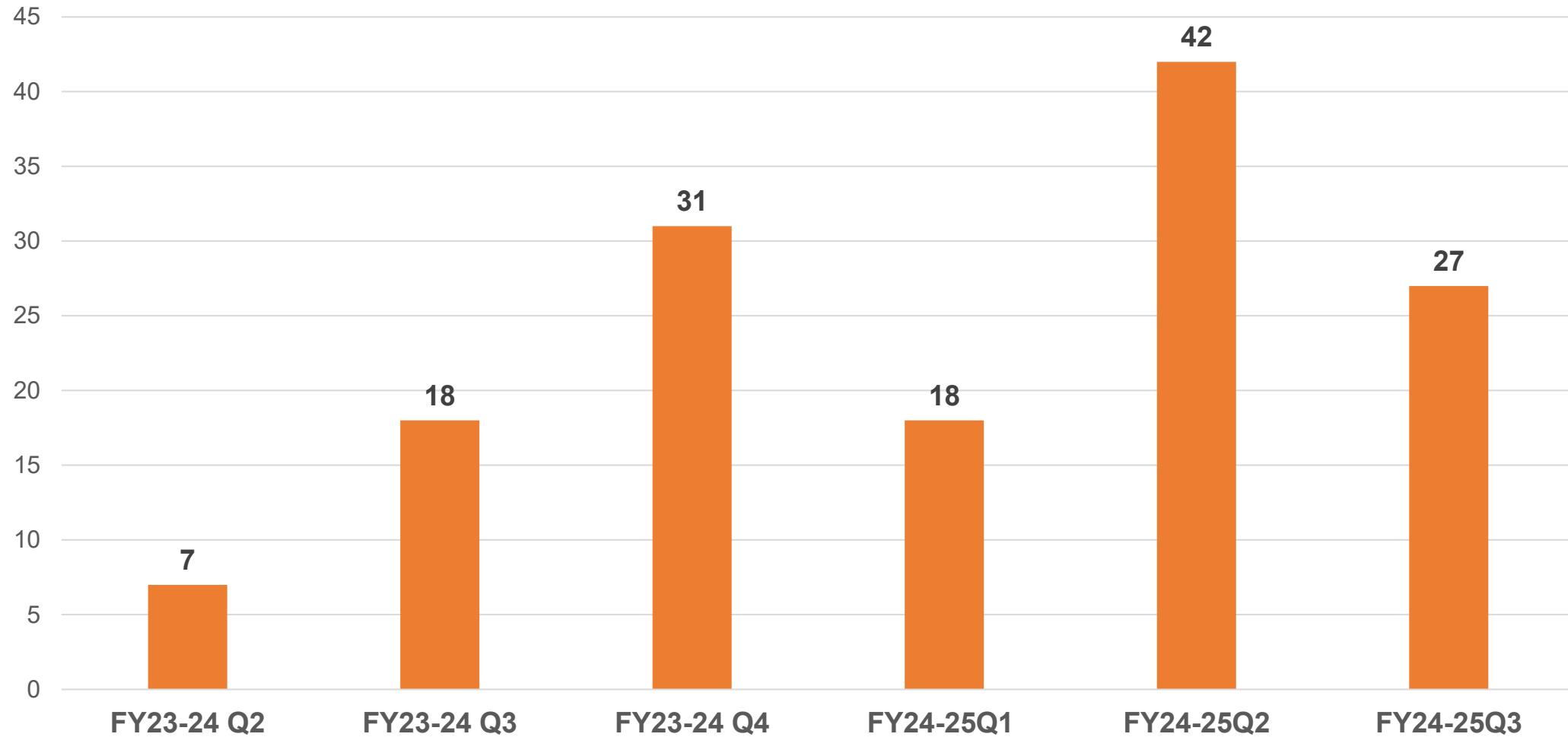
CYBERSECURITY
David Swan

Woman arrested over attacks on Western Sydney Uni

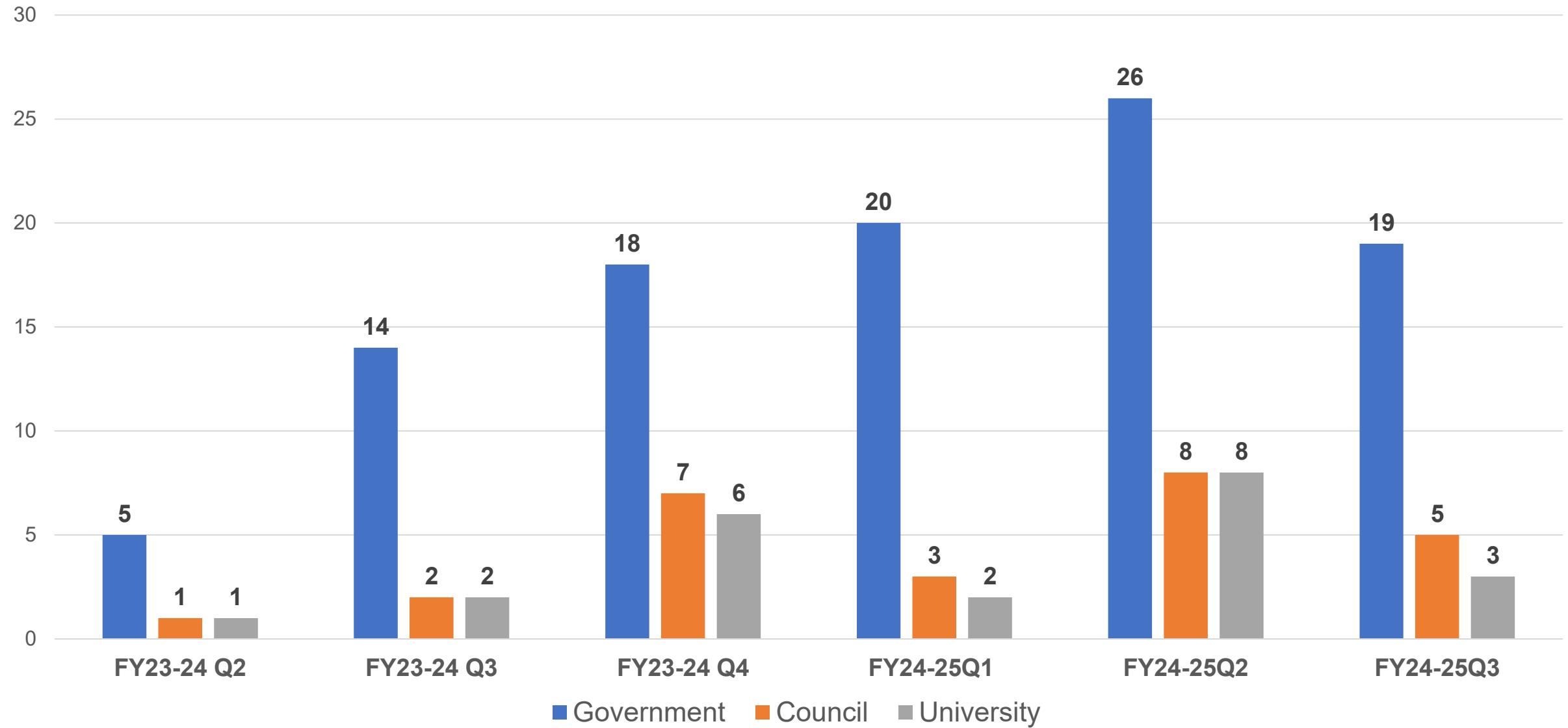
Accused elite hacker hiding in a dirty unit

How many?

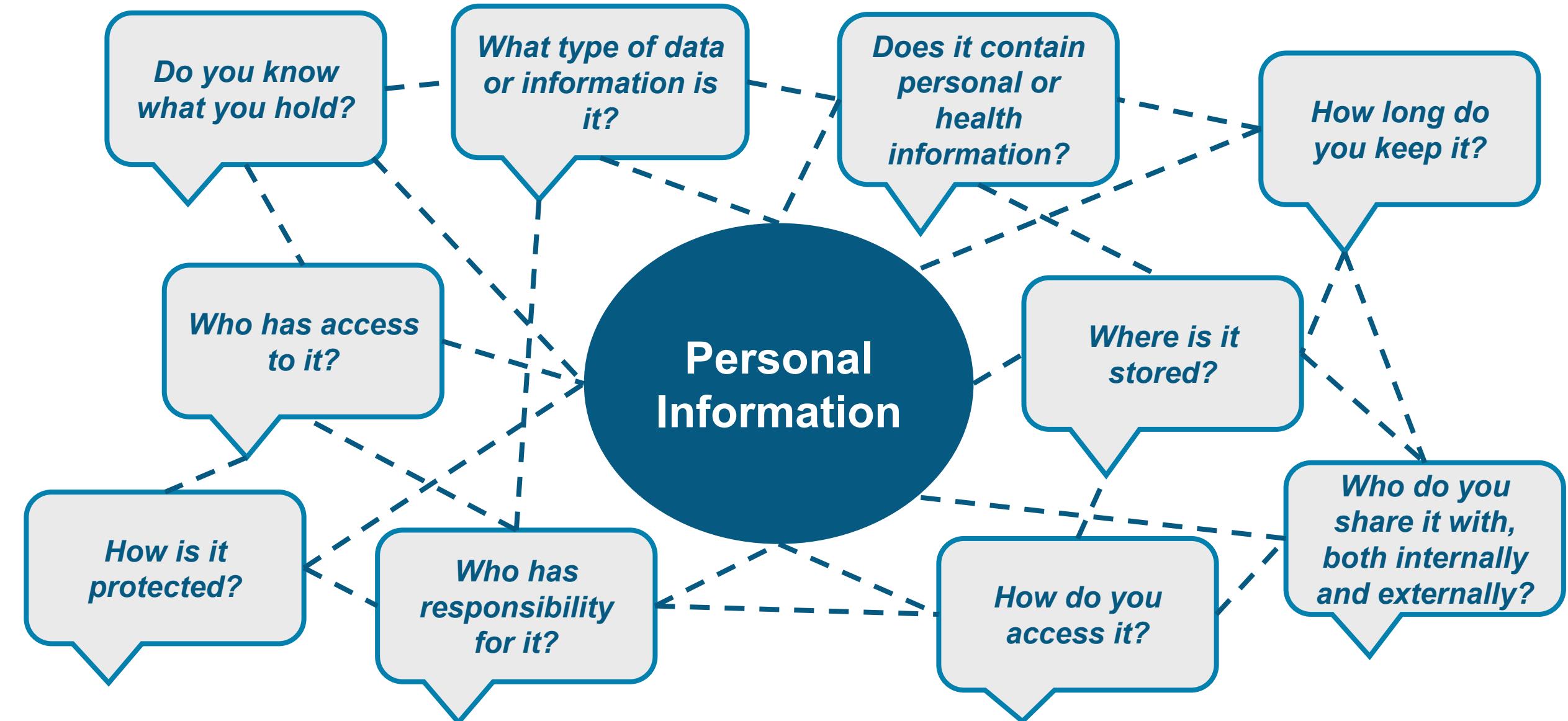
MNDB Notifications received



Where were they?



Understanding data holdings



Data retention – not just a compliance issue

Unclear ownership

Uncertainty regarding who has the authority to determine the end of a record's life cycle

Fear of deletion

A tendency to retain records out of caution, preferring to keep them "just in case"

Poor access controls

Inadequate security measures that lead to a false sense of security regarding where records are stored

Inadequate systems

Insufficient or ineffective systems for managing records

Achieving Privacy Compliance

- ✓ Data retention
- ✓ Leadership and Culture
- ✓ Clear roles and responsibilities
- ✓ Authorisation and Delegations
- ✓ Data breach response testing
- ✓ Understanding and know your data holdings
- ✓ Establish a comprehensive data governance framework
- ✓ Regularly assess and update privacy policies
- ✓ Train employees on data handling and breach response
- ✓ Implement technical measures to protect personal data
- ✓ Create a clear data breach response plan
- ✓ Data minimisation



Final thoughts...



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