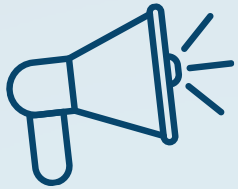


IPC Performance

Q3 2025–26: January – March 2026

The Privacy Commissioner attended 4 **speaking engagements** during the quarter

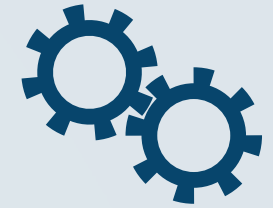
24 **mandatory data breaches** were reported to the IPC



The IPC began developing the **Report on the Operation of the GIPA Act 2024–25**

In February the IPC published two **Mandatory Notification of Data Breach (MNDB) Scheme Data Snapshots**

The IPC published a new **Fact sheet on IP addresses and privacy** this quarter



Information access: **The IPC finalised** 36 advices, 30 complaints, 149 reviews and 274 enquiries



The Information Commissioner attended 3 **speaking engagements** during the quarter



The Privacy Commissioner began consultation on **new MNDB guidelines for agencies on s 59U**

The IPC commenced a **follow up audit of agency compliance** with obligations under s 59ZD of the PPIP Act.

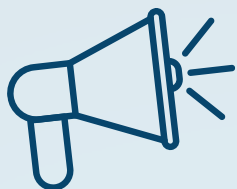


94,098 **visits** and 149,824 **page views** to the IPC website

Privacy: **The IPC finalised** 35 advices, 34 complaints, 94 reviews and 375 enquiries

IPC Performance

Q2 2025–26: October – December 2025



The Information and Privacy Commission's **Annual Report for 2024–25** was tabled in Parliament on 30 October 2025

The Information Commissioner attended and participated in a panel at the **Association of Information Access Commissioners (AIAC)** biannual meeting



The Privacy Commissioner participated in a panel at the **IAPP ANZ Summit 2025**

Privacy:
The IPC finalised 65 advices, 27 complaints, 98 reviews, and 424 enquiries

The Privacy Commissioner spoke at 3 **engagements and events**

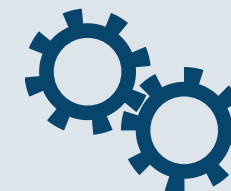
The Privacy Commissioner attended the **Asia Pacific Privacy Authorities (APPA)** annual meeting

The Commissioners published a new **desktop review of documented AI or ADM use** within AIGs and PMPs

The Information and Privacy Commission held its first **IPC Stakeholder Forum** in November 2025

The Information Commissioner spoke at 4 **engagements and events**

48 **mandatory data breaches** were reported to the IPC



Information access:
The IPC finalised 74 advices, 26 complaints, 64 reviews, and 350 enquiries



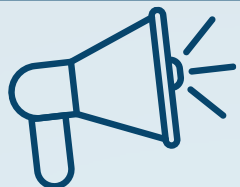
82,508 **visits** and 128,712 **page views** for the IPC website

IPC Performance

Q1 2025–26: July – September 2025

The Privacy Commissioner attended 5 **speaking engagements** during the quarter

41 **mandatory data breaches** were reported to the IPC



In September, the IPC **launched a refreshed website** with newly designed landing pages and improved navigation for users

The Information Commissioner celebrated **Right to Know Week NSW 2025** from 29 - 5 October 2025

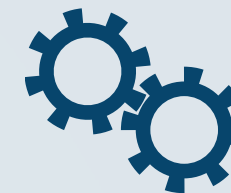


The IPC and the Office of the Public Service Commissioner held an event for the **Community of Practice for Ethical Behaviour** on 29 September

The Information Commissioner released the **cross-jurisdictional & NSW community attitudes survey** results as part of Right to Know Week NSW 2025



The Information Commissioner attended 2 **speaking engagements** during the quarter, including hosting an event for **Right to Know Week NSW 2025**



Information access: **The IPC finalised** 42 advices, 29 complaints, 65 reviews, and 235 enquiries



Privacy: **The IPC finalised** 53 advices, 45 complaints, 71 reviews, and 431 enquiries

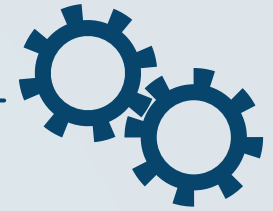
97,662 **visits** and 149,382 **page views** to the IPC website

IPC Performance

Q4 2024–25: April - June 2025

The Privacy Commissioner attended 9 **speaking engagements** during the quarter

27 **mandatory data breaches** were reported to the IPC



The IPC welcomed **Emeritus Professor Rosalind Croucher AM** as the new Information Commissioner and CEO

The Privacy Commissioner celebrated **Privacy Awareness Week NSW 2025** from 16 - 22 June 2025

The IPC published an updated **MNDB Self-assessment Tool** and a new guidance for citizens on **what to do when your data has been breached**

Information access: **The IPC finalised** 52 advices, 21 complaints, 113 reviews, and 445 enquiries



The Information Commissioner tabled the **Report on the Operation of the Government Information (Public Access) 2009: 2023–24**

Privacy: **The IPC finalised** 62 advices, 35 complaints, 94 reviews, and 299 enquiries

The Privacy Commissioner attended a **Privacy Authorities Australia** meeting and attended the **Asia Pacific Privacy Authorities Forum**

The IPC released its **Regulatory Priorities for 2025–28** and updated **Regulatory Framework**



102,486 **visits** and 148,263 **page views** to the IPC website

IPC Performance

Q3 2024-25: January - March 2025



The IPC welcomed **Sonia Minutillo** as the new **NSW Privacy Commissioner**

The Commissioners appeared before the **NSW Joint Parliamentary Committee** for their review of the IPC's 2024 annual report

The Privacy Commissioner appeared before the **NSW Joint Standing Committee on Electoral Matters** public hearing into **Proposals to increase voter engagement, participation and confidence.**



The IPC released a new **e-Learning module on Privacy Basics**

The Privacy Commissioner attended **3 speaking engagements** during the quarter



Privacy: **The IPC finalised** 26 advices, 45 complaints, 53 reviews, and 248 enquiries

The IPC released and updated **9 information access and privacy resources**

The Acting Information Commissioner attended a meeting of the **Association of Information Access Commissioners**

26 mandatory data breaches were reported to the IPC



102,486 **visits** and 150,096 **page views** to the IPC website

Information access: **The IPC finalised** 40 advices, 31 complaints, 99 reviews, and 388 enquiries



The IPC released its new **Easy English Guides** for information access and privacy

IPC Performance

Q2 2024-25: October - December 2024

The IPC published a new **guide to Privacy Impact Assessments on AI Systems and Projects**

42 **mandatory data breaches** were reported to the IPC



The Information and Privacy Commission's **Annual Report for 2023/24** was published in October 2024

Following the departure of Rachel McCallum, **Chris Clayton** was appointed **Acting Information Commissioner**

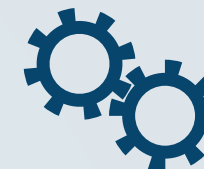


The Information and Privacy Commission released and updated 6 **information access and privacy resources**



The Information Commissioner and Privacy Commissioner attended 8 **speaking engagements** during the quarter

The IPC marked one year since the **Mandatory Notification of Data Breach Scheme** commenced



Information access: **The IPC finalised** 83 advices, 12 complaints, 94 reviews, and 399 enquiries



99,978 **visits** and 149,438 **page views** to the IPC website

Privacy: **The IPC finalised** 60 advices, 78 complaints, 67 reviews, and 234 enquiries

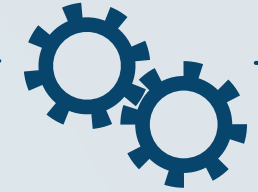
IPC Performance

Q4 2023/24: April - June 2024

31 **mandatory data breach notifications** were received by the IPC



110,954 **visits** and 163,196 **page views** to the IPC website



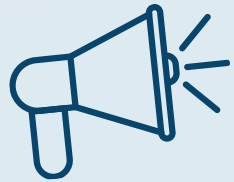
Information access:

The IPC finalised

64 advices,
13 complaints,
58 reviews, and
350 enquiries



The IPC released and updated 14 **information access and privacy resources**



The Acting Privacy Commissioner celebrated **Privacy Awareness Week NSW 2024** from 6 - 12 May 2024

In June, the Acting Privacy Commissioner met with jurisdictional counterparts as part of the **Privacy Authorities Australia** and also for the **Asia Pacific Privacy Authorities Forum**



The Acting Privacy Commissioner published results of the **NSW community attitudes towards privacy**

In May, the Information Commissioner and Acting Privacy Commissioner both attended the **Joint Parliamentary Committee hearing** regarding the IPC Annual Report for 2022/23

In June, The Information Commissioner virtually attended the **International Conference of Information Commissioners**

The Information Commissioner tabled the **Report on the Operation of the Government Information (Public Access) 2009: 2022 - 2023**

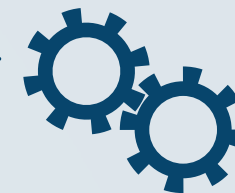
Privacy:
The IPC finalised
85 advices,
21 complaints,
73 reviews, and
373 enquiries

IPC Performance

Q3 2023/24: January - March 2024

The Information Commissioner **published two information access audits** on open access obligations

18 **mandatory data breach notifications** were reported to the IPC



New Information Commissioner and CEO attended the biannual meeting of the **Association of Information Access Commissioners** focusing on AI in public decision making

The IPC updated its **Privacy Governance Framework**, designed to assist NSW public sector agencies to manage personal and health information



The Information Commissioner and Acting Privacy Commissioner appeared before the **NSW Parliament's Artificial Intelligence Inquiry**

Information access: **The IPC closed** 77 advices, 13 complaints, 73 reviews, and 359 enquiries



Privacy: **The IPC closed** 78 advices, 32 complaints, 29 reviews, and 401 enquiries

The Information and Privacy Commission released and updated 4 **information access and privacy resources**

Acting Information Commissioner appeared before the **Victorian Parliament's inquiry into FOI laws**



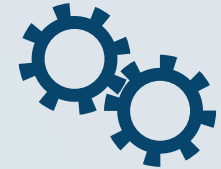
90,761 **visits** and 159,739 **page views** to the IPC website

IPC Performance

Q2 2023/24: October - December 2023

54 **voluntary** and 8 **mandatory data breaches** were reported to the IPC

The IPC has finalised 9 **strategic and regulatory initiatives**



The Information and Privacy Commission's **Annual Report for 2022/23** was published in October 2023

The Privacy Commissioner commenced oversight of the **Mandatory Notification of Data Breach (MNDB) Scheme** on 28 November 2023



The Information Commissioner and Privacy Commissioner attended 8 **speaking engagements** during the quarter

Information access: **the IPC closed** 74 advices, 33 complaints, 82 reviews, and 404 enquiries



Privacy: **The IPC closed** 64 advices, 22 complaints, 52 reviews, and 336 enquiries

The Information and Privacy Commission released and updated 15 **information access and privacy resources**

The Information and Privacy Commission is finalising **two audits** on GIPA Act obligations



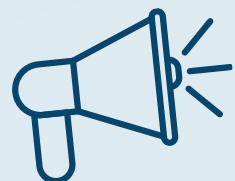
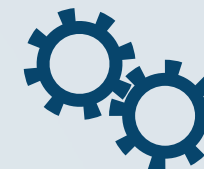
102,973 **visits** and 163,023 **page views** to the IPC website

IPC Performance

Q1 2023/24: July - September 2023

85 voluntary data breaches were reported to the IPC

The IPC has finalised 3 strategic and regulatory initiatives



The Information Commissioner celebrated **Right to Know Week NSW 2023** from **25 Sept - 1 Oct 2023**

The Privacy Commissioner released a **Follow-up Desktop Audit of Privacy Management Plans (PMP) Report**



The Information Commissioner and Privacy Commissioner attended **7 speaking engagements** during the quarter

Information access

The IPC closed:
45 advices
9 complaints
84 reviews
483 enquiries



Privacy
The IPC closed:
61 advices
24 complaints
39 reviews
417 enquiries

The Information and Privacy Commission released and updated **11 information access and privacy resources**

The Information and Privacy Commission commenced developing **e-Learning modules** for the upcoming **MNDB Scheme**

94,367 visits and **168,984 page views** to the IPC website

IPC Performance

Q2 2022/23: October - December 2022

63 voluntary **data breaches** were reported to the IPC

The IPC has finalised 13 **strategic and regulatory initiatives**



The Information and Privacy Commission's **Annual Report for 2021/22** was published in October 2022

The Information and Privacy Commission published a **high-level scan of the artificial intelligence regulatory landscape in NSW**

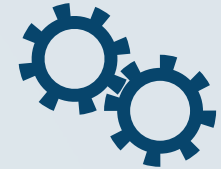


The Information and Privacy Commission released and updated **11 information access and privacy resources**



The Information Commissioner and Privacy Commissioner attended 10 **speaking engagements** during the quarter

The Privacy Commissioner welcomed the assent of the **Privacy and Personal Information Protection Amendment Bill 2022**



Information access: **the IPC closed** 74 advices, 24 complaints, 97 reviews, and 384 enquiries



71,958 **visits** and 122,239 **page views** to the IPC website

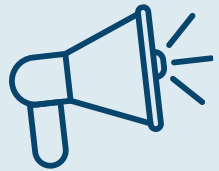
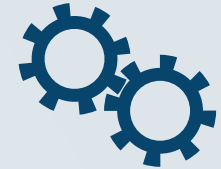
Privacy: **The IPC closed** 55 advices, 17 complaints, 67 reviews, and 377 enquiries

IPC Performance

Q1 2022/23: July - September 2022

65 voluntary **data breaches** were reported to the IPC

The IPC has finalised **five strategic and regulatory initiatives**



The Information Commissioner celebrated **Right to Know Week NSW 2022** from **26 Sept - 2 Oct 2022**

The Information Commissioner and Privacy Commissioner made **two joint submissions** on information access and privacy matters



The Information Commissioner and Privacy Commissioner attended **ten speaking engagements** during the quarter

Information access: **the IPC closed** 67 advices, 18 complaints, 59 reviews, and 389 enquiries



Privacy: **The IPC closed** 67 advices, 15 complaints, 46 reviews, and 377 enquiries

The Information and Privacy Commission published **two GIPA compliance reports**

The Information Commissioner announced commencement of **research into the Informal release pathway**



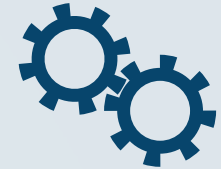
63,056 **visits** and 116,264 **page views** to the IPC website

IPC Performance

Q3 January - March 2022

45 voluntary **data breaches** were reported to the IPC

The IPC commenced 36 **strategic and regulatory initiatives**



Information Commissioner and Privacy Commissioner attended **nine speaking engagements** during the quarter

Information access: **the IPC closed** 47 advices, 6 complaints, 74 reviews, and 373 enquiries



51,329 **visits** and 102,467 **page views** to the IPC website



The Information Commissioner and Privacy Commissioner **attended the March 2022 Budget Estimates**

The Information Commissioner and Privacy Commissioner made **1 submission** on information access and privacy matters



Tabled the **Report on the Operation of the Government Information (Public Access) 2009: 2020 - 2021**

Privacy: **The IPC closed** 48 advices, 22 complaints, 51 reviews, and 305 enquiries

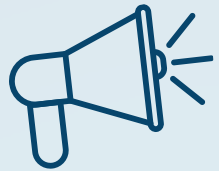
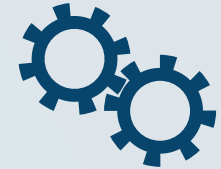
The IPC launched its **Facebook page** for citizens and celebrated **7 community events**

IPC Performance

Q4 April - June 2022

47 voluntary **data breaches** were reported to the IPC

The IPC has finalised **five strategic and regulatory initiatives**



The Privacy Commissioner celebrated **Privacy Awareness Week NSW 2022** from **2 - 8 May 2022**

The Information Commissioner and Privacy Commissioner made **one joint submission** on information access and privacy matters



The Information Commissioner and Privacy Commissioner attended **fifteen speaking engagements** during the quarter

Information access: **the IPC closed** 56 advices, 15 complaints, 85 reviews, and 294 enquiries



Privacy: **The IPC closed** 59 advices, 22 complaints, 79 reviews, and 407 enquiries

The Information and Privacy Commission **hosted delegates from the Philippines Freedom of Information Office**

The Information Commissioner announced **research into the Informal release pathway** for **Information Awareness Month**



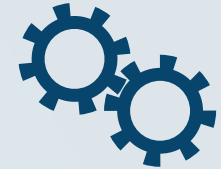
56,855 **visits** and 109,952 **page views** to the IPC website

IPC Performance

Q3 January - March 2022

45 voluntary **data breaches** were reported to the IPC

Has commenced 36 **strategic and regulatory initiatives**



Information Commissioner and Privacy Commissioner attended **nine speaking engagements** during the quarter

Information access: **the IPC closed** 112 advices, 33 complaints, 74 reviews, and 373 enquiries



51,329 **visits** and 102,467 **page views** to the IPC website



The Information Commissioner and Privacy Commissioner **attended the March 2022 Budget Estimates**

The Information Commissioner and Privacy Commissioner made **1 submission** on information access and privacy matters



Tabled the **Report on the Operation of the Government Information (Public Access) 2009: 2020 - 2021**

Privacy: **The IPC closed** 111 advices, 89 complaints, 51 reviews, and 305 enquiries

The IPC launched its **Facebook page** for citizens and celebrated **7 community events**