

Protect your Privacy with the IPC NSW

PAW Presentation – Northern Beaches Council

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Privacy Commissioner

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information and
privacy commission
new south wales

What is Privacy?

Privacy is protecting information about you:

- Name
- Address
- Date of birth
- Banking details
- Credit card details
- Driver licence
- Passport



Example Bank Statement

All information should be present on 1 page
Please ensure the information on the documents you provide match the information you provide in your application



ANZ ACCESS ADVANTAGE STATEMENT

STATEMENT NUMBER 1

09 MARCH 2022 TO 09 MAY 2022

YOUR NAME
XXX STREET NAME,
SUBURB WA 6000

Shown on the statement is your:
- official name and
- current West Australian Address

Shown on the statement is the
- Australian Bank Name and Logo
- A recent date

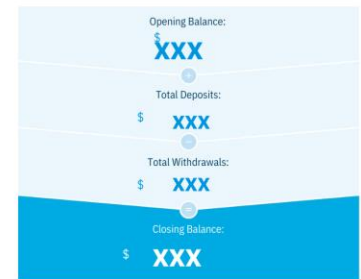
WELCOME TO YOUR ANZ ACCOUNT AT A GLANCE

Account Details
YOUR NAME

Branch Number (BSB)
XXX - XXX

Account Number
XXXX-XXXX

Shown on the statement is your:
- BSB and Account number
that your payment will be paid into
(if successful)



NEED TO GET IN TOUCH?

ANZ Internet Banking
anz.com

OR

Enquiries: xxxxx
Lost/Stolen Cards: xxx

Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522. AFSL 234527. Aust. Credit Licence No. 234527. RTBSP001_MAIL

Why is privacy important?

- Privacy is important for everyone.
- It helps to:
 - ✓ be protected from identity theft
 - ✓ act freely and independently
 - ✓ protect us from fraud
 - ✓ protect our financial information and finances
 - ✓ protect us from scams

Common scams



Phone scams



Email scams



Text scams



Romance scams

Warning signs?



- Urgent or threatening language
- Requests for personal or banking details
- Unexpected contact
- Contact in a non typical form
- Poor spelling
- Unusual or not recognised contact email address or number

What can you do?

- ✓ Use Multi-factor authentication whenever that's available
- ✓ Use a strong password or passphrase
- ✓ Never share passwords
- ✓ Don't reuse the same password across accounts
- ✓ Lock devices
- ✓ Shred hard documents with personal information
- ✓ Review the website for the organisation
- ✓ Contact them on the official contact details to verify
- ✓ Review and adjust your privacy settings on your devices

What about online?

Visit trusted websites



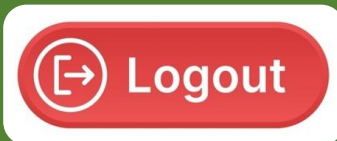
Look for the lock symbol and https



Avoid using public
Wi-Fi



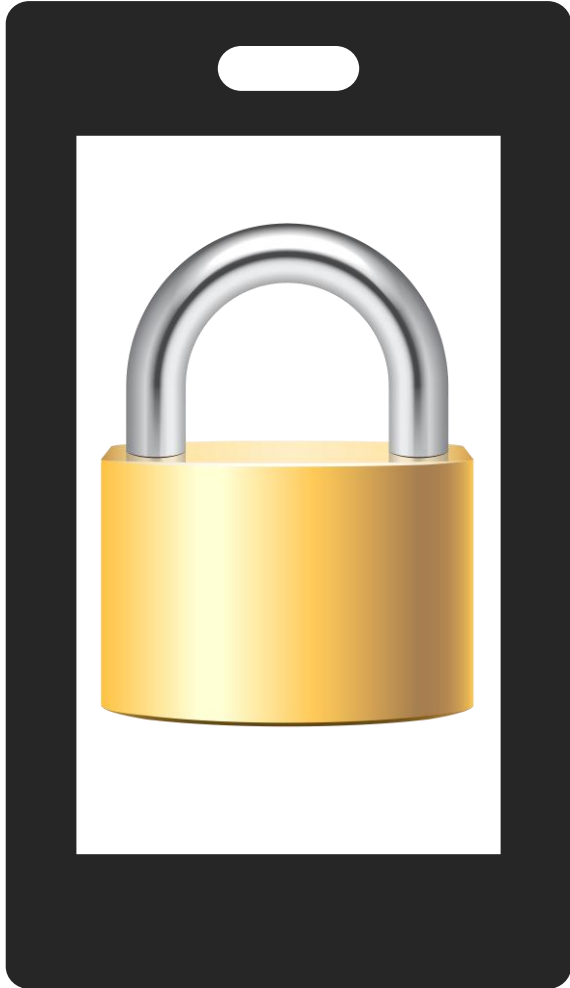
Always log out after
use



Don't overshare on
social media



Protecting your phone



- Don't answer unknown numbers
- Don't click suspicious links
- Block scam callers or emails
- Keep software updated.

Your rights?

Under NSW privacy laws, you have a right to:

- have your privacy protected by NSW public sector agencies
- see the personal information that an agency may have about you
- change this personal information or add a note
- ask an agency to do an internal review if they have mishandled your information
- make a complaint to the Privacy Commissioner
- apply for a review by the NSW Civil and Administrative Tribunal (NCAT)

When something goes wrong

What to do I do if I scammed and my privacy is compromised?

- ✓ Contact your bank
- ✓ Report to scam watch
- ✓ Tell/talk to someone you trust
- ✓ Seek out services to help you protect your identity and protect you from fraud

Where can I get help?

ID Support NSW

idcare



Final thoughts...



Connect with us



www.ipc.nsw.gov.au



ipcinfo@ipc.nsw.gov.au



1800 472 679



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