

Agency-level GIPA Dashboard – Frequently asked questions

Why is the dashboard released?

Agencies provide important data on their operations but while it is already made public it is not readily accessible by the public or other stakeholders. The dashboard allows agencies to compare their performance, provide accountability to Parliament and engage the community.

What software do I need to use to view the dashboard?

You will need Microsoft Internet Explorer 11 or above to view the online dashboard or

Tableau Reader version 10.2 or above to view the full file on your PC. The software is free and available at <https://www.tableau.com/products/reader>.

I can't access the software through my agency's firewall – what should I do?

Please contact your local IT administrator for access.

Is this data private?

No, only data previously included in agency annual reports is included.

My agency's data looks wrong or has gaps, how can it be corrected?

The dashboard uses all available data provided and submitted by the agency. If you wish to add or correct data please contact the IPC at ipcinfo@ipc.nsw.gov.au.

I can't work out how to use the dashboard – what do I do?

There is a [user guide available here](#). If you still have further questions, please contact ipcinfo@ipc.nsw.gov.au.

What is the 'sector benchmark'?

This is the average of all other agencies in the relevant sector (i.e. excluding the agency of interest). For example, as a council it shows how you compare to the average of all other councils.

Can I create my own comparator so I can compare my agency against similar agencies (e.g. rural agencies), not just a whole sector?

The dashboard only allows for rest-of-sector comparison. However, if this is a feature you would like included please mention this in the feedback.

How reliable is the data?

The data is taken from reports submitted by agencies. See the 'data notes' tab in the dashboard for more information.

Once the dashboard is public, will users have to download software?

The dashboard will be released via Tableau Public and linked to the IPC's website. Users will not need to download the software but may do so if they wish.

Will my agency be able to use/tailor the dashboard for its own use?

Yes. Agencies can download the full file, or link to the dashboard on Tableau Public directly from their own site?

Our agency has changed name/structure since 2010 – where is its data?

The data will be under the name of the agency as it existed in that particular year, so it may be split across different agencies. Because of the complexity in some agency restructures it is not possible to link data across years and agencies and users will be advised of this.

Can the raw data be accessed?

It is available via Tableau Public as part of the dashboard.

For more information

Contact the Information and Privacy Commission NSW (IPC):

Freecall: 1800 472 679
Email: ipcinfo@ipc.nsw.gov.au
Website: www.ipc.nsw.gov.au

NOTE: The information in this fact sheet is to be used as a guide only. Legal advice should be sought in relation to individual circumstances.