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IPC Mental Health and Wellbeing Policy

Updated August 2021



Purpose

The IPC believes that the mental health and wellbeing of our staff is key to the organisations' success and sustainability.

The purpose of this policy is to establish, promote and maintain the mental health and wellbeing of all staff through sound workplace practices and environment, and encourage staff to take responsibility for their own mental health and wellbeing.

Goals

- To build and maintain a workplace environment and culture that supports mental health and wellbeing and prevents discrimination (including bullying and harassment).
- To increase staff knowledge and awareness of mental health and wellbeing issues and behaviours.
- To reduce stigma around depression and anxiety in the workplace.
- To facilitate active staff participation in initiatives that support mental health and wellbeing.

Scope

This policy applies to all employees of the IPC, including contractors and casual staff.

This policy will be reviewed as best practice and government and Department of Customer Service policies and procedures change.

Responsibility

All staff are encouraged to:

- understand this policy and seek clarification from management where required
- consider this policy while completing work-related duties and at any time while representing the IPC
- support fellow workers in their awareness of this policy
- support and contribute to the IPC's aim of providing a mentally healthy and supportive environment for all workers.

All staff have a responsibility to:

- take reasonable care of their own mental health and wellbeing, including physical health
- take reasonable care that their actions do not affect the health and safety of other people in the workplace
- complete all training identified in this Policy or as determined and advised by management.

Managers have a responsibility to:

- demonstrate by their own behaviours support for the IPC values and Code of Conduct
- ensure that all workers are made aware of this policy
- actively support and contribute to the implementation of this policy, including its goals
- manage the implementation and review of this policy.

Communication

The IPC will ensure that:

- all staff receive a copy of this policy during the induction process
- this policy is easily accessible by all members of the organisation
- staff are informed when a particular activity aligns with this policy
- staff are empowered to actively contribute and provide feedback to this policy
- staff are notified of all changes to this policy.

Training and Capability

Staff are expected to maintain an appropriate understanding of how to support mental health and wellbeing in the IPC. DCS has developed a Workplace Mental Health Toolkit to assist staff in understanding resources that are available to support mental health and wellbeing. The Toolkit is available to [download](#) in myCareer. As part of DCS mandatory training IPC staff are required to complete within two weeks of starting in their role an "Introduction to Health and Safety at Work".

Staff are also encouraged to complete the following Mental Health course as it discussed the challenges of Covid-19 and mental health and wellbeing:

- [COVID-19 and Mental health at work.](#)

Support and Advice

All IPC staff can access the Department of Customer Service EAP provider, Benestar (ph: 1300 360 364; e: eapcentre@benestar.com, or download the Benestar app via GooglePlay and AppStore)

Staff can also contact Mental Health services independent of the workplace such as:

- [Beyond Blue](#) (ph: 1300 22 46 36)
- [Black Dog Institute](#)
- [LifeLine](#) (ph: 13 11 14).

Monitoring and Review

Completion of the mandatory training above will be monitored by the IPC and staff/managers notified of non-completion.

The IPC will review this policy 12 months after commencement and annually thereafter. Effectiveness of the policy will be assessed through:

- feedback from workers, the Health and Safety Committee, and management
- review of the policy by management and WHS Committee to determine if objectives have been met and to identify any barriers and enablers to its implementation.

Related Documents

The following documents provide additional guidance on important procedures and should be read in conjunction with this policy.

- [DCS myCareer](#)
- [DCS Employee Assistance](#)
- [DCS Health and Wellbeing](#)
- [DCS Our Mental Health](#)
- [DCS Recover at Work Program.](#)

Document Information

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1.1	November 2019	Final version
2.0	April 2020	Update on links and information
2.1	September 2020	Update to go to WHS Committee
3.0	August 2021	Reviewed by WHS Committee