

Download and Set Up the Salesforce Authenticator app onto your device

1. Download the Salesforce Authenticator app to your mobile device. You can use one of the links below or search for “Salesforce Authenticator” within your native app store.
Note: This is a FREE app.

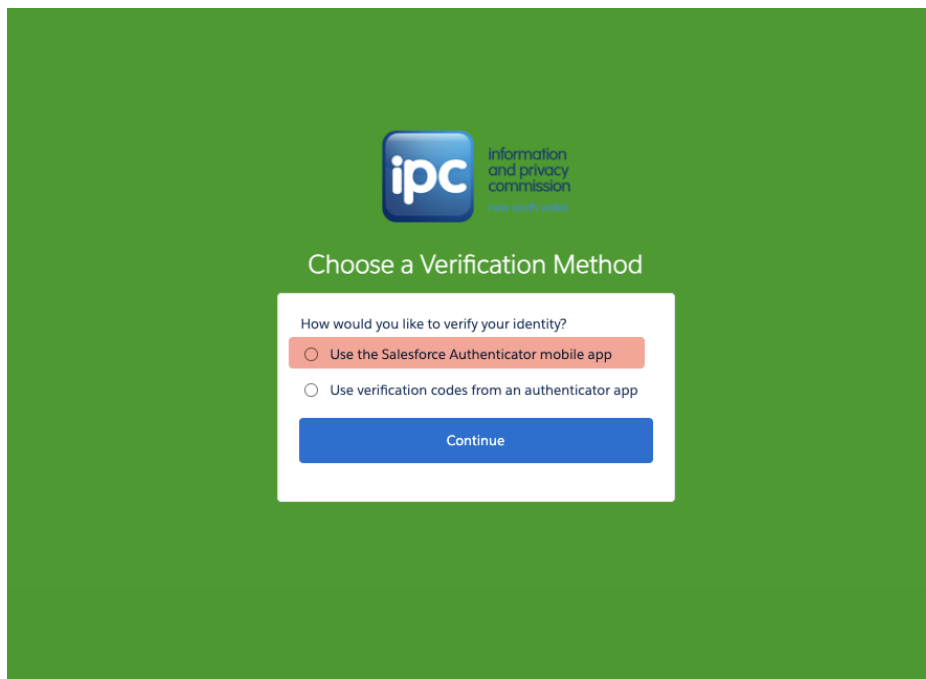
[Download Via Apple Store](#)

[Download via Google Play Store](#)

2. Once the app is downloaded, open and you will be taken on a brief tour of the app
3. Enter in your Mobile number to backup your account.
 - a. You will receive a link via sms to verify the number.
 - b. Tap on this link to open the app
4. The app will prompt you to enter a password, ensuring that this is something you can remember as this is used in case of restoring your account if needed.

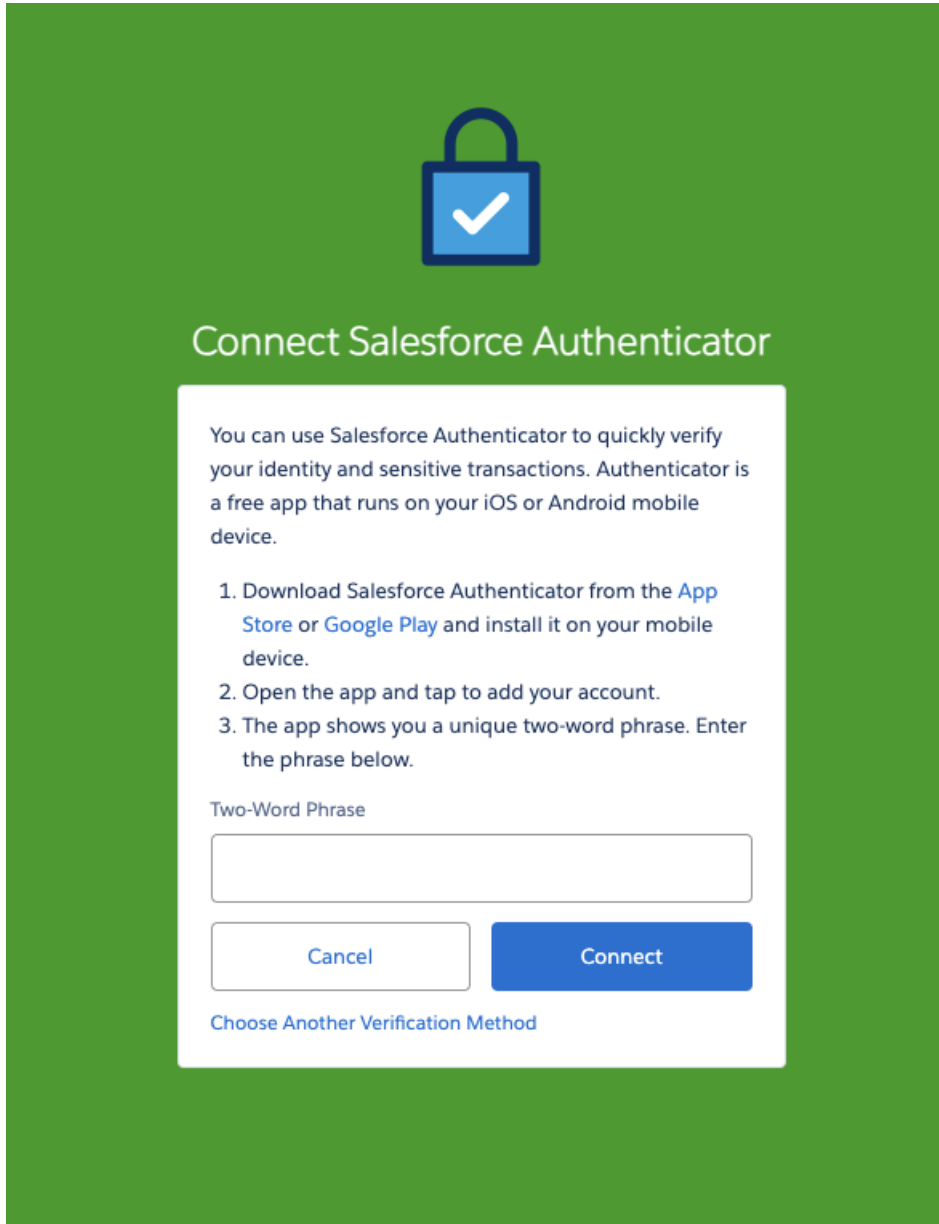
Login to Salesforce

1. Go to login to Salesforce and enter your Username and Password as normal.
2. You will next see a screen similar to the screenshot below

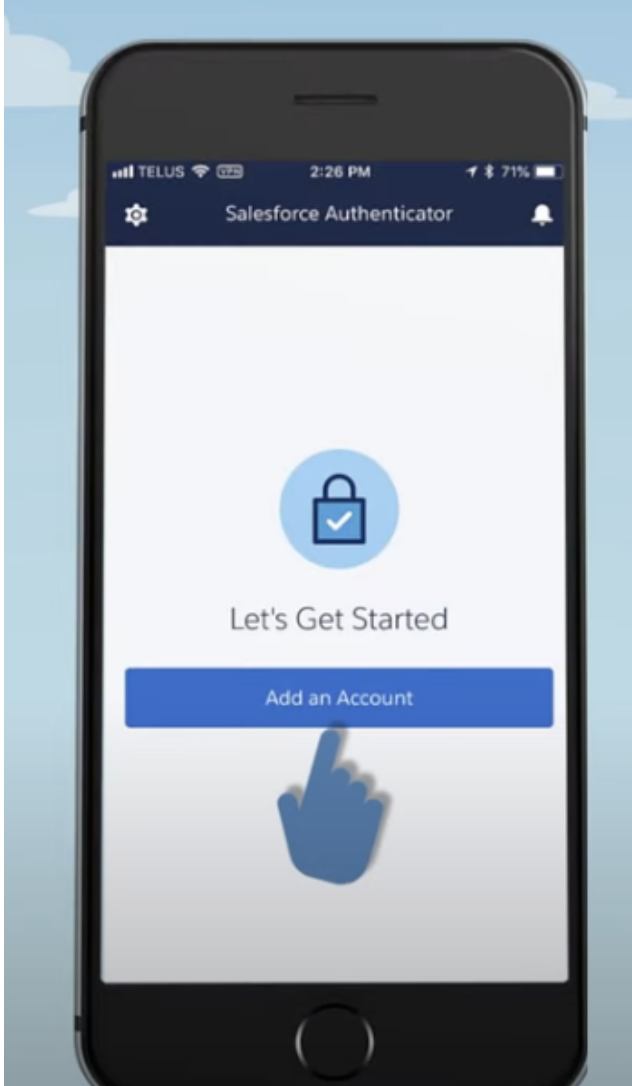


3. Select “Use the Salesforce Authenticator mobile app” and click continue.

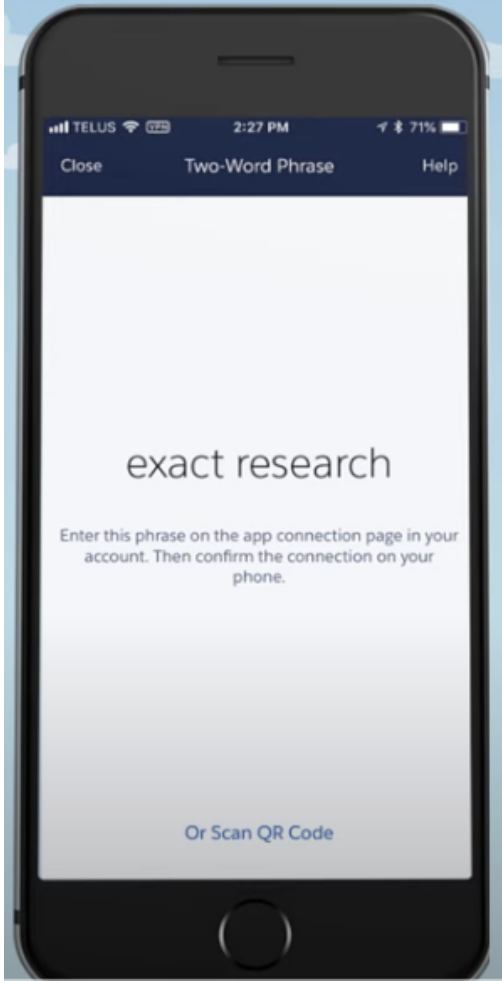
4. You will see a screen prompting you to enter a two world phrase



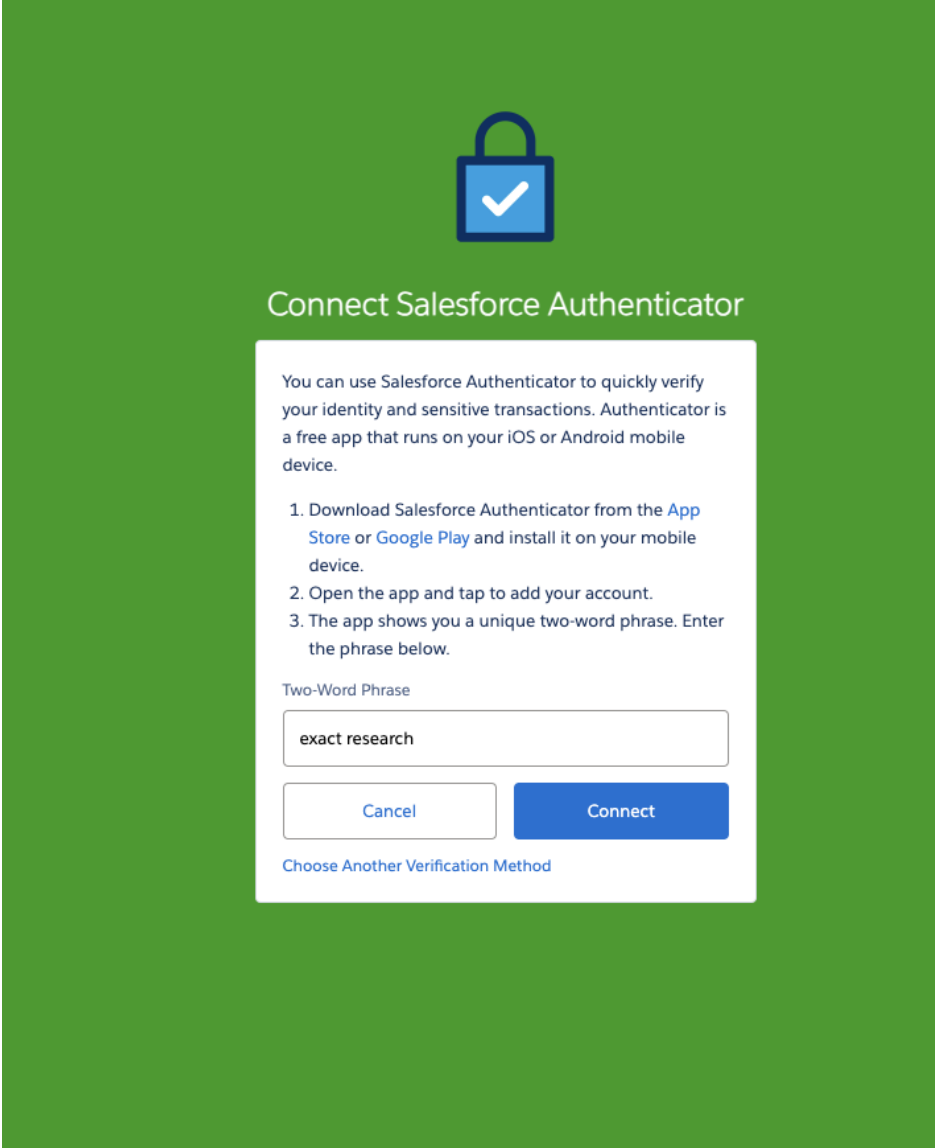
5. Open the app on your mobile device and select Add an Account




6. You will then see a two word phrase appear on the app



7. On your Salesforce screen, enter this phrase into the text box and click Connect





Connect Salesforce Authenticator

You can use Salesforce Authenticator to quickly verify your identity and sensitive transactions. Authenticator is a free app that runs on your iOS or Android mobile device.

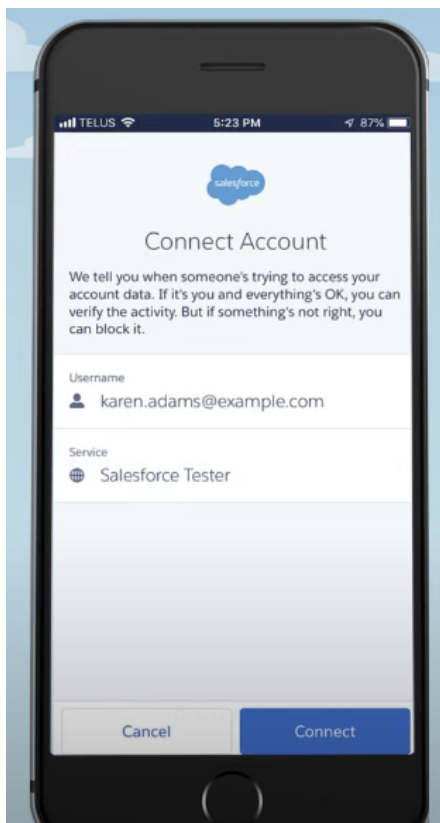
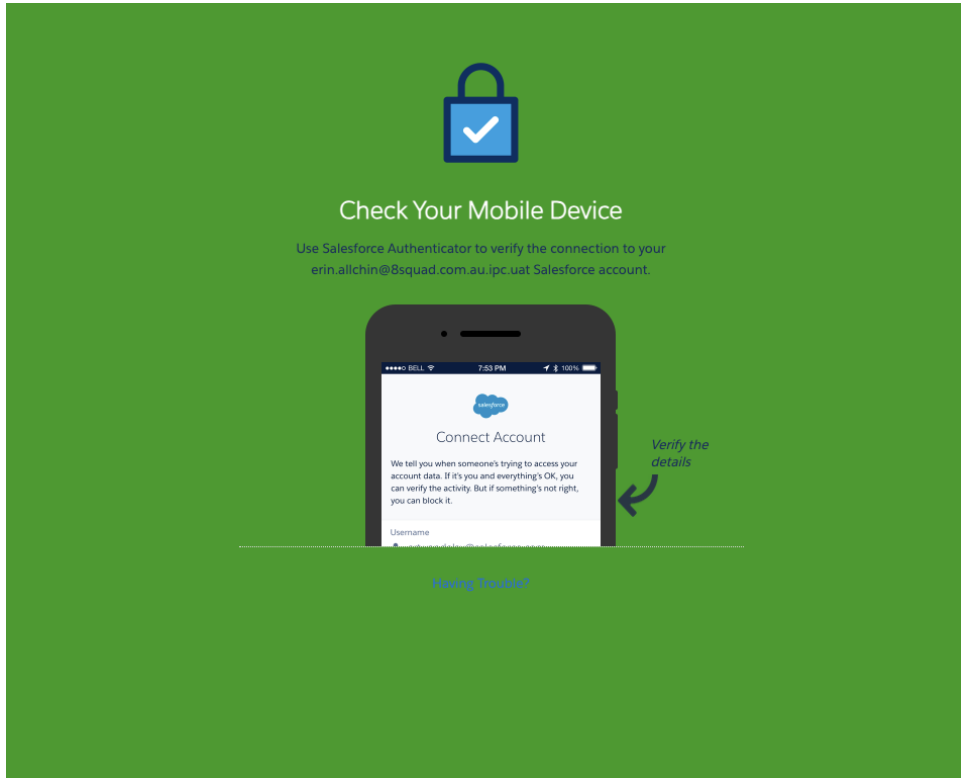
1. Download Salesforce Authenticator from the [App Store](#) or [Google Play](#) and install it on your mobile device.
2. Open the app and tap to add your account.
3. The app shows you a unique two-word phrase. Enter the phrase below.

Two-Word Phrase

[Cancel](#) [Connect](#)

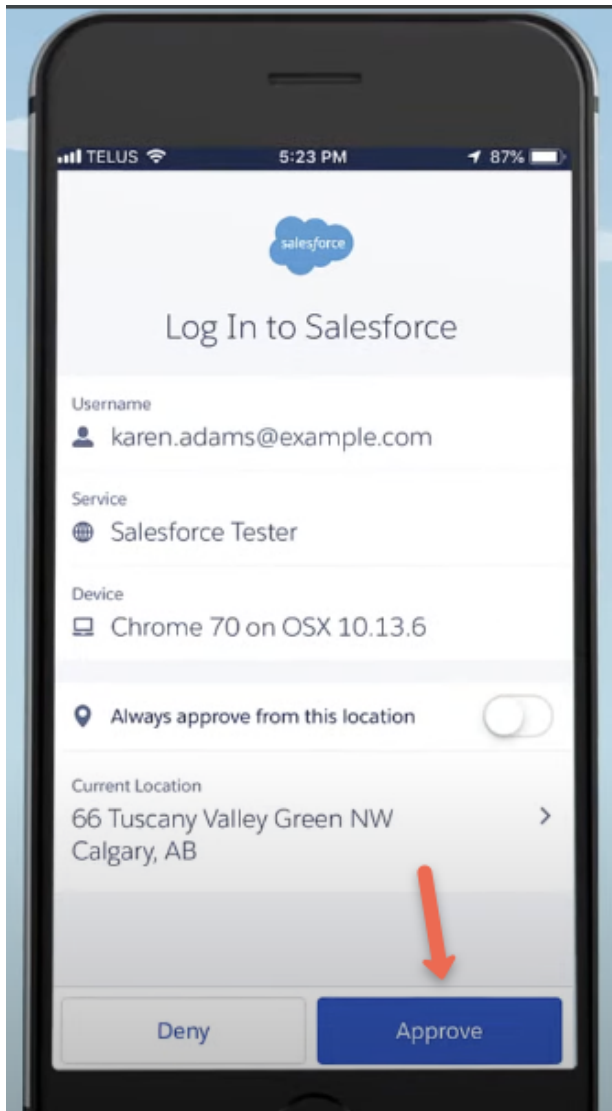
[Choose Another Verification Method](#)

8. You're then prompted on your mobile device to confirm the connection



9. Select Connect and you're done! You will be successfully logged into Salesforce.

10. The next time you log into Salesforce you will not need to repeat these steps. Each time you login you will receive a notification on your Salesforce Authentication app to confirm the login.



Helpful Videos

<https://www.youtube.com/watch?v=nuDiUVPoOIU>