



information
and privacy
commission
new south wales



**You want to know some thing.
About the NSW Government.**



Go to the next page.



This is only about the NSW Government.



It is about the work they do. Like they

- build new roads
- make the train time table.



You can look at their websites.

Like www.nsw.gov.au.

You may find what you want to know.

And



You can ask about their work.

There are rules about how to ask.

These rules are the law. We call it the GIPA Act.

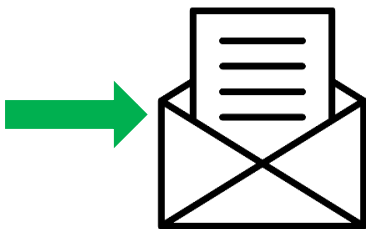


You may need to

- write a letter

or

- do a form.



You send this to the NSW Government.

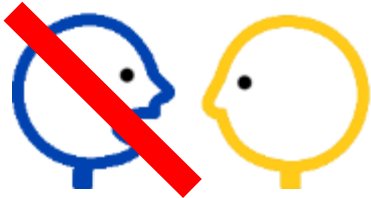
You ask them what you want to know.



They can tell you some things.

Like their plan to change the bus time table.

But



They can **not** tell you some things. Like

- names of other people
- where they live.



Read

You want to know some thing. How to ask.



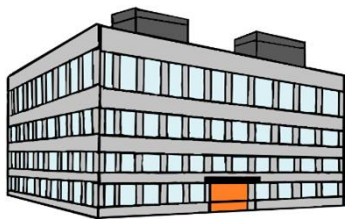
Who can you ask?



You can ask your council.

They look after where you live.

Like they keep the parks clean.



You can ask a uni. Like Sydney University.



You can ask other places.

They are part of the NSW Government.

They all do different work.



Like

- Transport for NSW. They build new roads.
- Sydney Water. They may send you water bills.



What can you ask?



You can ask different things.

Like your town may get a new library.



Your council paid to build it.

You may want to know how much they paid.

You can ask them.

Or



You may rent your home.

Housing NSW may own your home.

They are part of the Government.



You want to move. You want to know

- how many empty houses they have
- where the houses are.



You can ask Housing NSW. They are part of the Department of Communities and Justice.

Or



You may want to know about schools.

Like how many students have disabilities.

You can ask the Department of Education.



You want to know more



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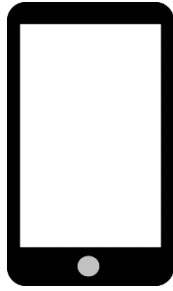
We are the

NSW Information and Privacy Commission.



You want to know some thing. We can tell you

- what places you can ask
- how to ask them.



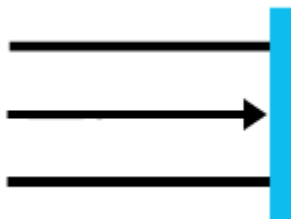
Call 1800 472 679.



Email ipcinfo@ipc.nsw.gov.au



Website www.ipc.nsw.gov.au



This is the end of the fact sheet.



Images

We can use the images from

- CHANGE changepeople.org
- Inspired Services
- Picto Selector
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- Tobii Dynavox.

We can use the logos in this fact sheet.



This fact sheet is based on [Your right to access Government information in NSW](#). Information and Privacy Commission NSW. June 2024.



Access Easy English wrote the Easy English.
February 2025.