



information  
and privacy  
commission  
new south wales

## Media release

1 July 2015

### NSW Information Commissioner launches new approach to improving efficiency in information access for citizens

NSW Information Commissioner and CEO of the NSW Information and Privacy Commission (IPC) Elizabeth Tydd has today launched the new IPC GIPA Tool, a new case management and reporting system developed for agencies and other organisations\* that are regulated by NSW's *Government Information (Public Access) Act 2009* (GIPA Act).

The new IPC GIPA Tool is a free application that has been developed to assist agencies and organisations to comply with the legislation when processing and reporting on government information access applications.

"I am pleased to launch the new IPC GIPA Tool, an initiative that continues the work of the IPC in promoting a culture of open government for all NSW citizens, by ensuring that organisations have an efficient way to assist the community when requesting access to government information. This initiative meets the objects of the GIPA Act which is to maintain and advance a system of responsible and representative government," said Ms Tydd.

A cloud based and fully supported internet based service, the GIPA Tool has been developed to meet stakeholder demand for an efficient and simple approach to processing GIPA applications.

"Organisations will be able to access the GIPA Tool at no cost from any location with internet connectivity, while ensuring that all information stored within the system is secure and meets the digital information security requirements set by the NSW Government's Information Security Management Systems Policy," said Ms Tydd.

"As an established single, supported database the new GIPA Tool offers improved data collection that will allow agencies to more efficiently report on GIPA activities as required under the GIPA Act, and also improve the IPC's ability to report on the operation of the Act to Parliament in a timely and cost effective manner.

"Importantly the new IPC GIPA Tool has been developed to provide an enhanced service delivery to citizens via contemporary technology and improved functionality, and to assist information management practitioners in the important work in providing access to government information to the community," said Ms Tydd.

For further information about the IPC's new GIPA Tool, please contact Kate Jobling on 0435 961 691 or email [ipcinfo@ipc.nsw.gov.au](mailto:ipcinfo@ipc.nsw.gov.au) to make your request.

For more information on the IPC and to view further details about GIPA Tool, please visit <http://www.ipc.nsw.gov.au/gipa-tool>

\*Organisations that are regulated by the GIPA Act include government departments, state-owned corporations, local councils, ministers and their staff, and universities.

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