

IPC Omnibus

07 March 2014



Research Design

- The Information and Privacy Commission omnibus interviews were conducted with 340 adults aged 18 years and over in New South Wales.
- Interviews were conducted using both online interviews and in-house CATI (computer assisted telephone interviewing).
- Following the completion of interviewing, the data was weighted by age, gender and areas to reflect the latest ABS population estimates.
- Results that are statically significant are shown in bold **GREEN** or **RED** when higher or lower respectively.

Research Design

- Fieldwork was conducted between 28th of February to the 3rd of March.
- Quotas are outlined below:

	Capital City	Rest of State	Total
CATI	177	100 (incl.ACT)	277
Web	63	-	63
		Total	340

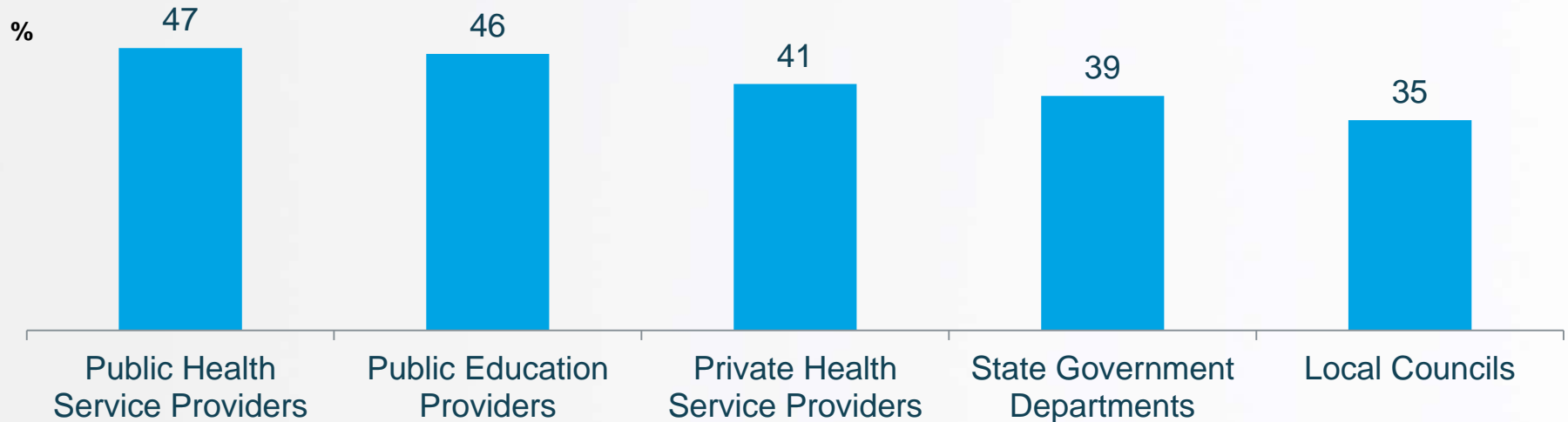


Detailed Findings



Knowledge of Right to Access Personal Information

Total 'Yes'

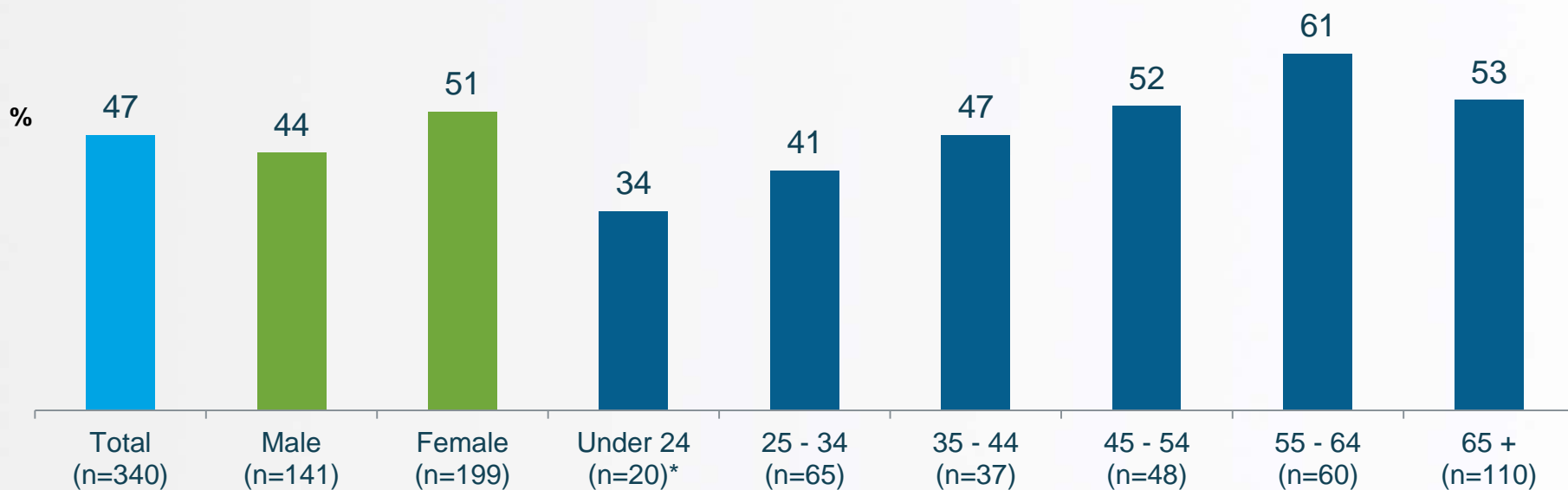


1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by: ...

Base: All Respondents (n=340)

Knowledge of Right to Access Personal Information Public Health Service Providers

Public Health Service Providers



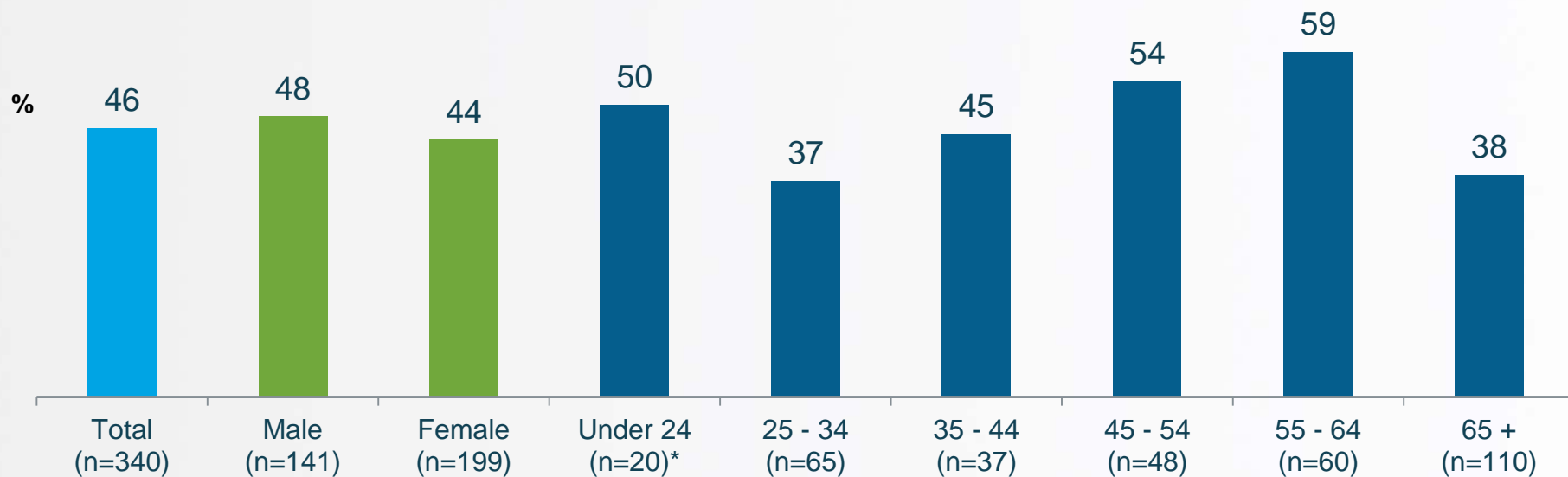
1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by:

Base: All respondents (n=340)

*CAUTION: small base size

Knowledge of Right to Access Personal Information Public Education Providers

Public Education Providers



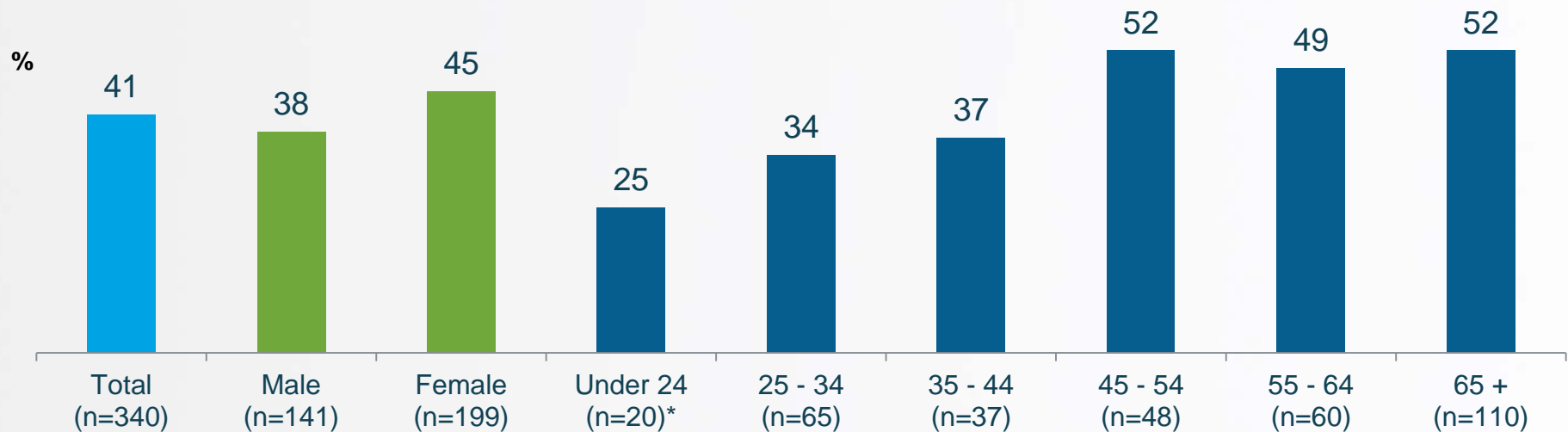
1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by:

Base: All respondents (n=340)

*CAUTION: small base size

Knowledge of Right to Access Personal Information Private Health Service Providers

Private Health Service Providers



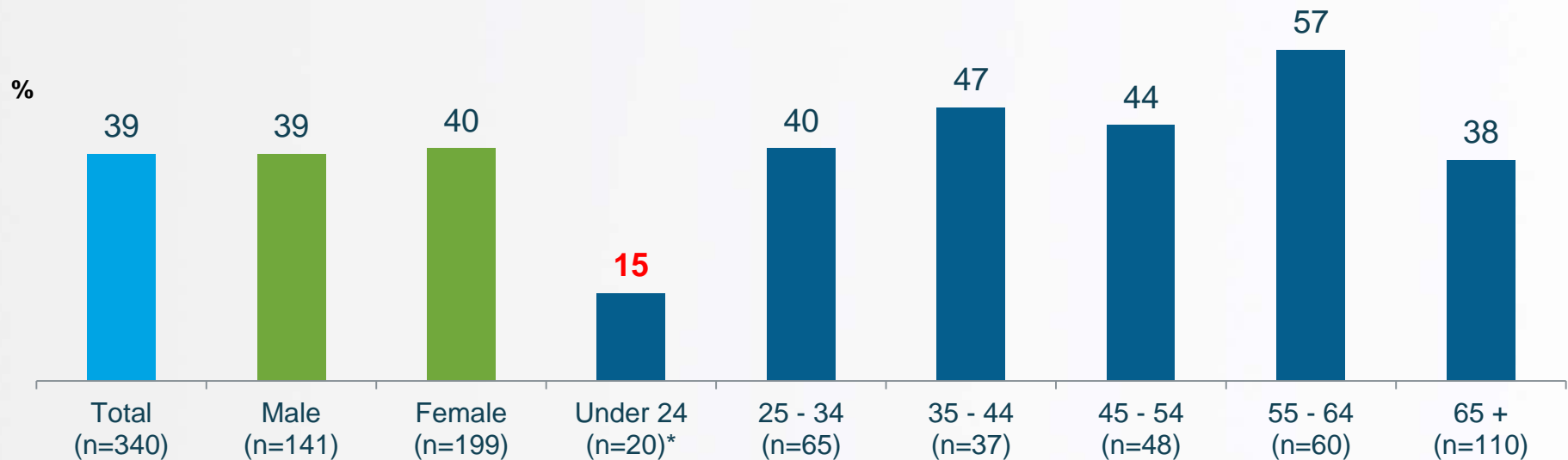
1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by:

Base: All respondents (n=340)

*CAUTION: small base size

Knowledge of Right to Access Personal Information State Government Departments

State Government Departments



1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by:

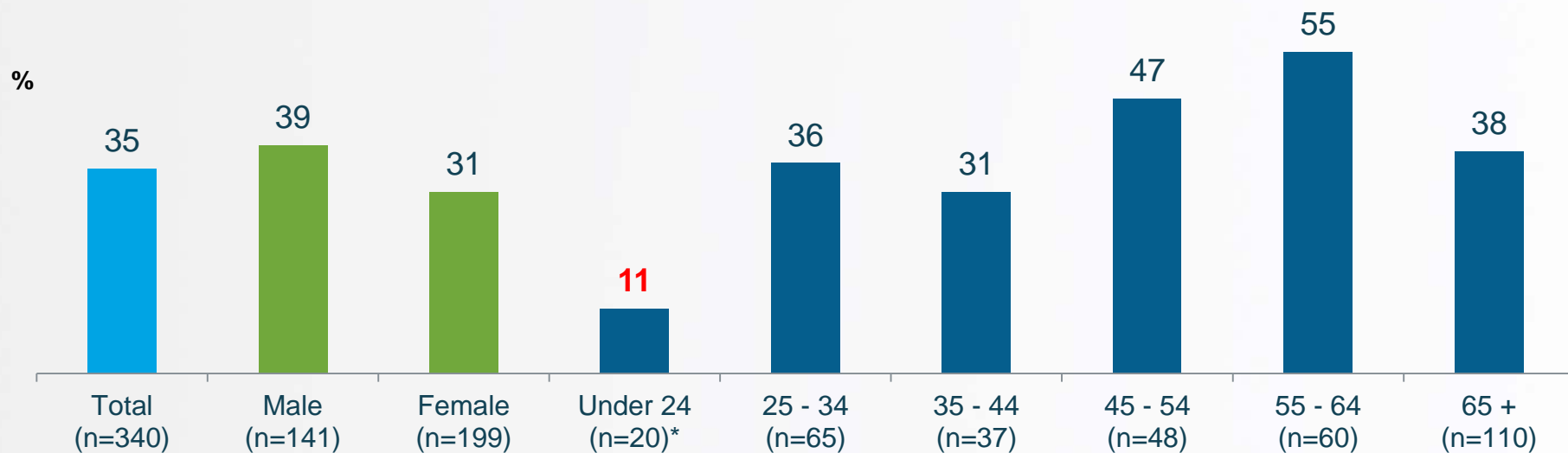
Base: All respondents (n=340)

*CAUTION: small base size

Knowledge of Right to Access Personal Information

Local Councils

Local Councils



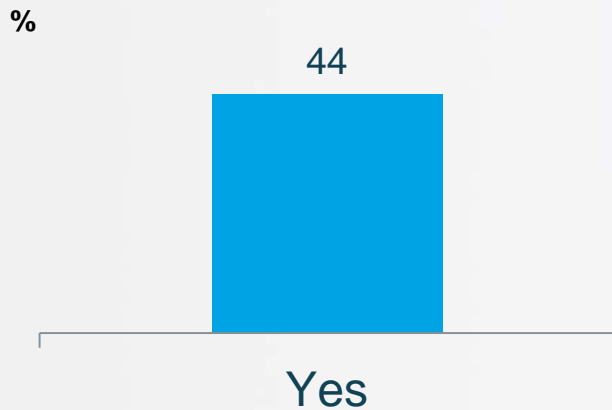
1. Did you know, under NSW privacy law, that you have a right to access any personal information held about you by:

Base: All respondents (n=340)

*CAUTION: small base size

Knowledge of How to Access Information

Know How to Get Information



Processes to Access Information	Respondents who new how to access information (n=91) %
Google \ internet search	33
Phone the agency	25
Go to their website	14
See them in person	11
Make a written request	10
Email	7
Freedom of Information laws	5
If unsuccessful, follow up with ombudsman \ advocate	4
Other	14
None	5

2. Do you know how to go about accessing this information?
 Base: Respondents who were aware of access to personal information from any agency (n=217)

3. What would you do to access it?
 Base: Respondents who knew how to access information (n=91)

Consideration of Accessing Personal Information

Total 'Yes'

%



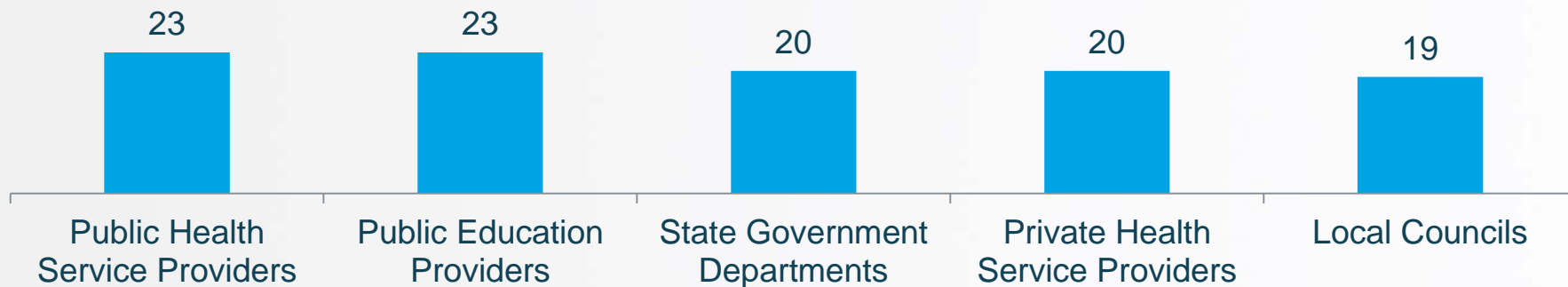
4. Have you ever considered accessing any personal information held about you by any of the following agencies?

Base: All respondents (n=340)

Incidence of Attempting to Access Personal Information Amongst those who Considered

Total 'Yes'

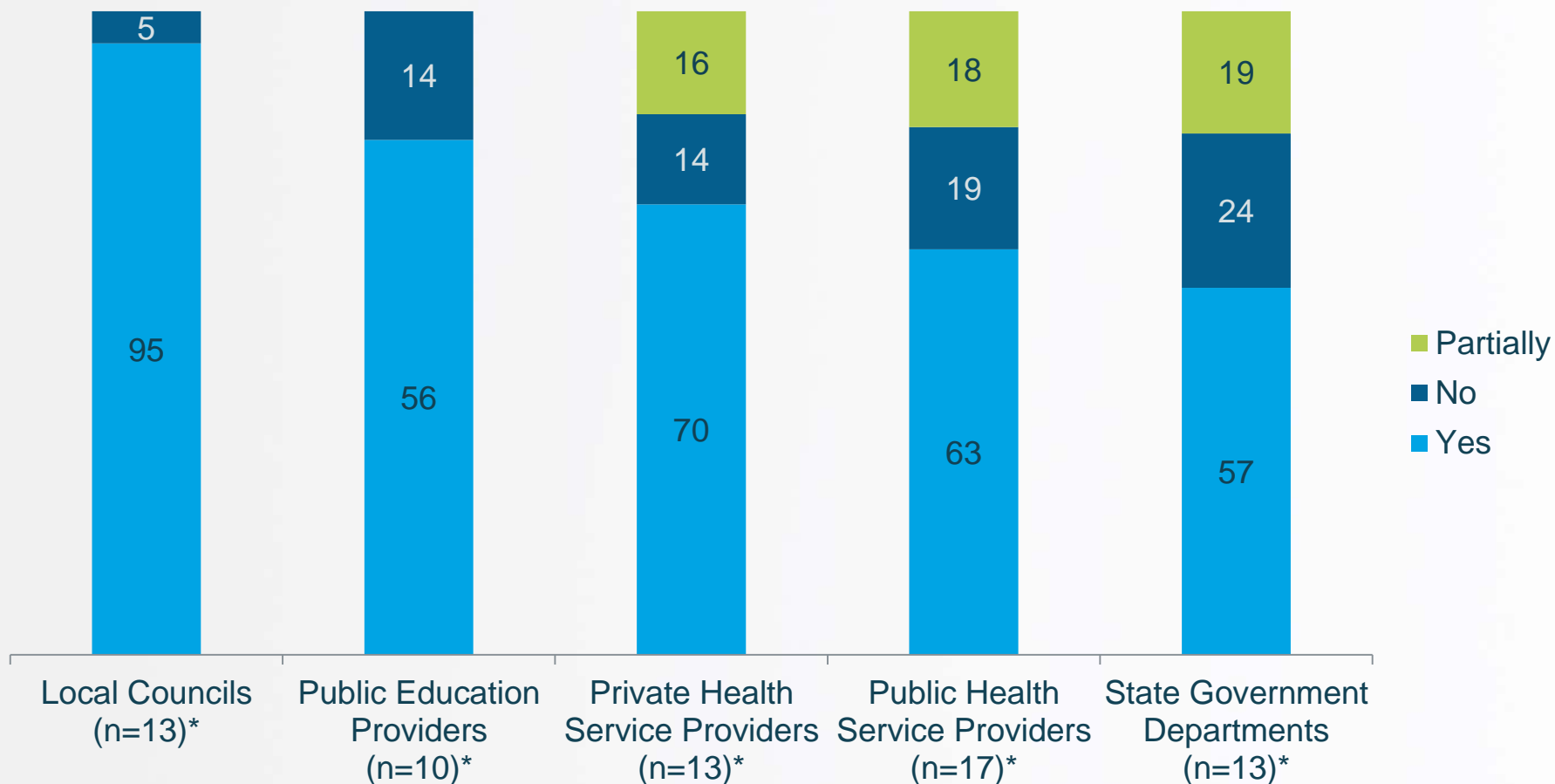
%



5. Have you ever tried to access personal information held about you by any of the following agencies?

Base: Respondents who had considered accessing information (n=64)

Accessed Personal Information Successfully

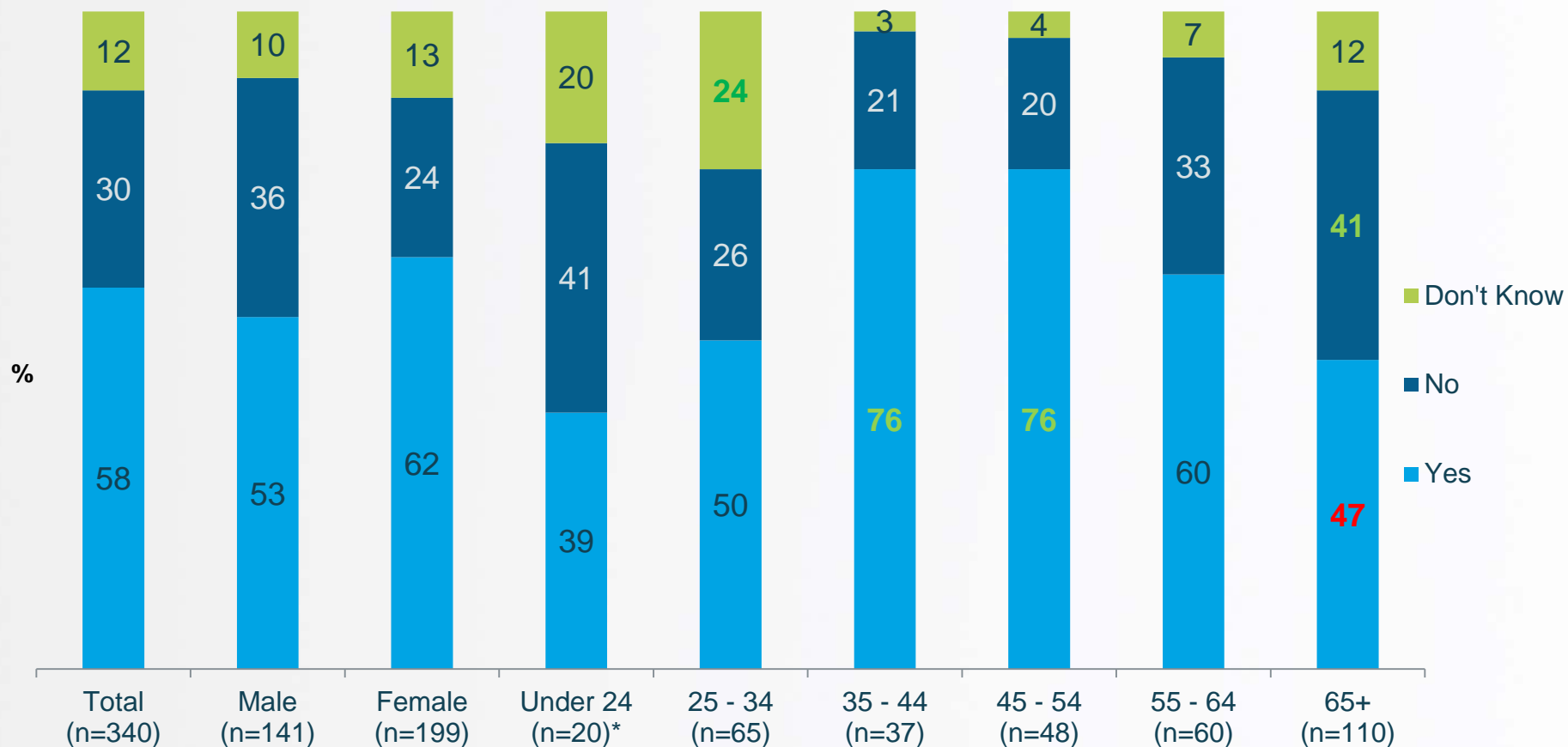


6. Were you successful in accessing your information from...?

Base: Respondents who attempted to access personal information (n=xx)

*CAUTION: small base size

Expectation of Data Protection Overseas



7. If your personal information is held by an agency in NSW there are certain protections around it. Would you expect that if your personal information data went overseas or interstate that it would still have the same or similar privacy protections?

Base: All respondents (n=340)

*CAUTION: small base size