



information
and privacy
commission
new south wales



Transport
for NSW

CASE STUDY

Opening Data – Transport Real Time Apps

Agency: [Transport for NSW](#)

Since 2012 there has been enormous growth in the number of real-time apps transforming people's experience of public transport and road travel in NSW. By opening Transport data up to people through proactive release, hackathons and hothouse events, Transport for NSW also opened the door to innovative third party products.

These products have responded to the customer's needs and improved their transport by providing real-time information about scheduling, delays and traffic congestion.

The stress of the daily commute or wondering when your bus, train or ferry will show up is now largely a thing of the past thanks to the development of Transport for NSW's TripView app. With TripView, commuters can access real-time information about their required transport options with the single tap of a button.

Transport for NSW has also invested in a new online Open Data Hub for app developers and researchers to overcome technical constraints that once limited opening access to travel data. Live since mid-April 2016, the highly secure online portal has over 1,500 registered users and receives more than 20 million API hits, showing the Open Data Hub is delivering better, faster, more open data and making travel information available at the push of a button.

By unlocking public transport data, Transport for NSW enables developers to create the next generation of real-time transport apps. In opening up its data channels, Transport for NSW is giving developers, technologists and data analytic centres an exciting opportunity to innovate for customers across NSW.

Learn more about the Open Data hub and how you can get involved:

https://opendata.transport.nsw.gov.au/site/en_us/home.html

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